

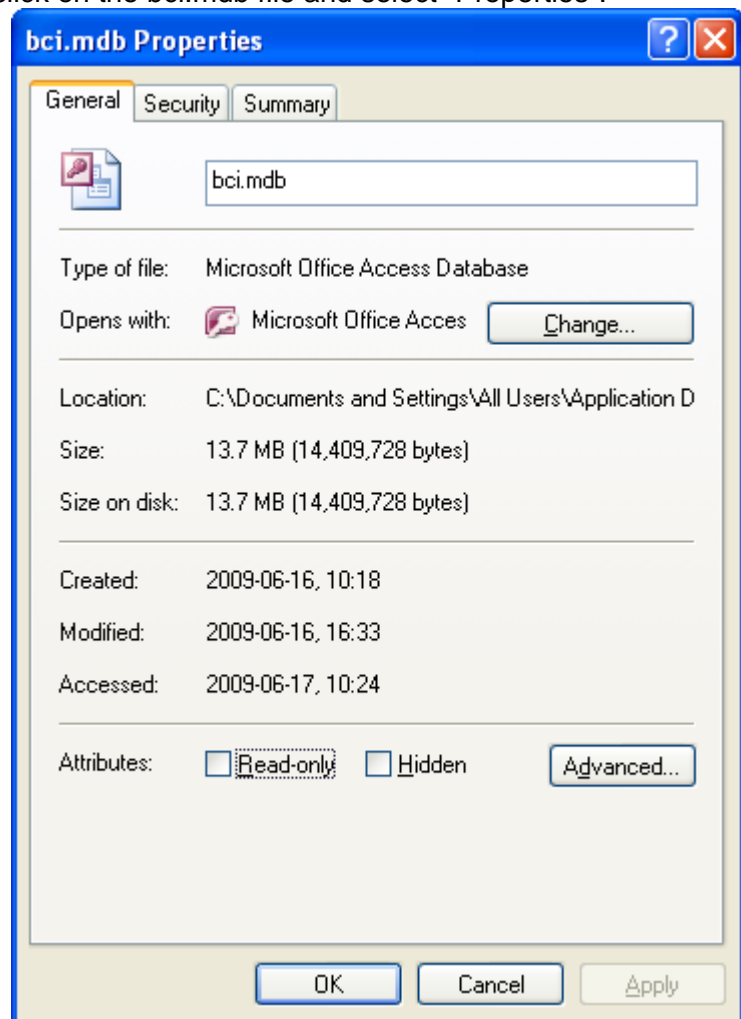
Assemblies Universal Dragon Software Palette

Affected:

Symptom: Unable to edit, add, or remove entries in Universal Dragon.

Solution: Troubleshooting steps:

- 1) First see if the bci.mdb file is set to read only.
 - a. In windows XP go to the **C:\Documents and Settings\All Users\Application Data\Xantech Corporation\Universal Dragon\2.3** folder.
 - b. In Windows Vista go to the **C:\ProgramData\Xantech Corporation\Universal Dragon\2.3** folder.
 - c. Right click on the bci.mdb file and select "Properties".



- d. If the "Read Only" attribute is checked, uncheck it and click OK
 - e. If the file is not set to read only and you are still unable to make changes to your palette in Universal Dragon, proceed to step 2.
 - 2) With Universal Dragon closed, delete all files in the **C:\ProgramData\Xantech Corporation\Universal Dragon\2.3** folder (if using Windows Vista) or **C:\Documents and Settings\All**

- Users\Application Data\Xantech Corporation\Universal Dragon\2.3** (if using Windows XP).
- 3) Download a clean version of the BCI file at <http://www.xantech.com/bci.mdb> and save it to the **C:\ProgramData\Xantech Corporation\Universal Dragon\2.3** folder (if using Windows Vista) or **C:\Documents and Settings\All Users\Application Data\Xantech Corporation\Universal Dragon\2.3** (if using Windows XP).
 - 4) Restart Dragon and in edit mode you should now be able to edit, add, and remove entries.