

Application Advisory

Assemblies Universal Dragon Software Palette

Affected:

- *Symptom:* Unable to edit, add, or remove entries in Universal Dragon.
- *Solution:* Troubleshooting steps:
 - 1) First see if the bci.mdb file is set to read only.
 - a. In windows XP go to the C:\Documents and Settings\All Users\Application Data\Xantech Corporation\Universal Dragon\2.3\ folder.
 - b. In Windows Vista go to the C:\Users\All Users\Xantech Corporation\Universal Dragon\2.3\ folder.
 - c. Right click on the bci.mdb file and select "Properties".

ci.mdb Properties ?	
General Security Summary	
	bci.mdb
Type of file:	Microsoft Office Access Database
Opens with:	🕼 Microsoft Office Acces 🛛 <u>C</u> hange
Location:	C:\Documents and Settings\All Users\Application D
Size:	13.7 MB (14,409,728 bytes)
Size on disk:	13.7 MB (14,409,728 bytes)
Created:	2009-06-16, 10:18
Modified:	2009-06-16, 16:33
Accessed:	2009-06-17, 10:24
Attributes:	Bead-only Hidden Advanced
	OK Cancel Apply

- d. If the "Read Only" attribute is checked, uncheck it and click OK
- e. If the file is <u>not</u> set to read only and you are still unable to make changes to your palette in Universal Dragon, proceed to step 2.
- 2) With Universal Dragon closed, delete all files in the C:\Users\All Users\Xantech Corporation\Universal Dragon\2.3\ folder (if using Windows Vista) or C:\Documents and Settings\All



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Users\Application Data\Xantech Corporation\Universal Dragon\2.3\ (if using Windows XP).

- Download a clean version of the BCI file at <u>http://www.xantech.com/bci.mdb</u> and save it to the C:\Users\All Users\Xantech Corporation\Universal Dragon\2.3\ folder (if using Windows Vista) or C:\Documents and Settings\All Users\Application Data\Xantech Corporation\Universal Dragon\2.3\ (if using Windows XP).
- 4) Restart Dragon and in edit mode you should now be able to edit, add, and remove entries.